



We reserve the right to immediately disconnect, modify or suspend your Service and offer you an alternative calling plan if we determine, in our sole and absolute discretion, that your use of the Service is, or at any time was, inconsistent with normal business usage patterns or you exceed the fair usage limits set out below. In addition, you will be required to pay our higher rates for call center service for all periods in which your use of the Service was inconsistent with normal business use (as described more fully in our Terms of Service) or the fair usage limits set out below.

Terms used in this Fair Usage Policy have the same meanings ascribed to them in our [Terms of Service – Business](#)

Fair Usage Limits

Calls included in unlimited calling plans have a maximum call duration of four (4) hours per call, after which time the call will be disconnected.

IXICA unlimited calling plans are subject at all times to a limit of 5000 minutes in aggregate during each monthly billing cycle for outgoing calls. This includes local and long distance calls anywhere in Canada and the US.

IXICA to IXICA calls are excluded from this policy.