

# **HOSTED PBX SOLUTIONS**

**...a comprehensive PBX system!**



**BY  
IXICA COMMUNICATIONS**

## **THE IXICA PBX PLATFORM**

IXICA's hosted pbx system is used by thousands of users globally. With exceptional reliability and priced to meet the budget of any size business, our hosted pbx solution can be the next step in your company's communications growth.

Our hosted pbx system is designed to meet the needs of multi-location offices, remote users, softphone users as well as single location small operations.

Deployed at multiple data centers across Canada, we provide one of the most reliable and modern feature-rich hosted pbx solutions available in the market today.

## **CURRENT CLIENTS**

- ✓ global travel agencies
- ✓ real estate with remote users
- ✓ small call centers
- ✓ virtual office applications
- ✓ multi-location businesses with less than 10 users per location
- ✓ transport companies
- ✓ etc.

## **PRICING MODEL**

Our hosted pbx product is scalable as your business and its needs grow. The pricing consists of three individual components: Number of simultaneous external calls, number of phone numbers and total number of users.

# FEATURES OF THE SYSTEM

IXICA's pbx is packed with all the features of a modern pbx system, included with every system at no additional charge. IXICA's hosted pbx system makes it possible for any office location with less than 10 users to afford a truly feature-rich phone system.

The following features are included with the IXICA pbx platform:

## CORE PBX FEATURES

- User Extensions
- Feature Codes
- Special Lines
- Special Mailboxes
- Multiple Phones per Extension
- Virtual Extensions
- Call Flip (Transfer to/from Mobile)
- DIDs and Inbound Routes
- Schedule Based Inbound Routing
- Operator Managed Inbound Call Routing
- Automatic Trunk Failover
- Music on Hold (System Wide or per User Extension)
- Ring Groups
- Hunt Lists
- Phone-to-Phone Intercom
- Call Parking
- Call Forwarding
- Call Screening

## MEDIA FILES

- Music-on-Hold Management and Upload
- Click-to-Call Recording of Voice Prompts

## VOICEMAIL FEATURES

- Voicemail to Email forwarding
- Message Waiting Indicator
- Multiple Voicemail Folders
- Web Access to Voicemail

## REPORTING

- Call Detail Records (CDR)
- PBX usage statistics

## CALL FEATURES

- Caller ID Modification
- Distinctive Ring for Internal / External Calls
- Attended Transfer
- Blind Transfer
- Call Parking
- Group Call Pickup
- Directed Call Pickup

Contact a dedicated sales agent who will assess your needs and design a comprehensive system your business can rely on.

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